



CHEER TYME RETURN POLICY



You may return most new, unopened items for a full refund within 30 days of delivery. These items should be in their original packaging and have their serial number or UPC. Much of the products we purchase are Special Order. Special order returns are at our discretion on a case by case basis. If you would like to make a return or exchange, you must contact us personally in the office, by phone or email. Our company offers several items as Custom Orders which include parent or child's name. Custom Orders are NON RETURNABLE, NON REFUNDABLE.

All returns will be subject to a 15% restocking fee. Remember, if you would like to return or exchange your item, you must contact us before sending it back. Items returned to us without notification will not be eligible for a refund or exchange.

Returns will not be accepted on items that are:

- Opened or used
- Missing their serial number or UPC
- Special orders (returned at our discretion)
- Returned more than 30 days after delivery
- Returned without notification
- Custom Orders